

Frequently Asked Questions

Q: What is *UCCe-giving*®?

A: *UCCe-giving*® is the automated giving program of the United Church of Christ designed to make it easy for givers to give.

Q: How is it automatic?

A: Once you authorize the transfer, your specified contribution is electronically transferred directly from your checking or savings account to your church's account. Your church may also offer the option of giving by credit or debit card or by texting.

Q: My church asks us for an annual pledge of financial support. Is this the same thing?

A: You'll still make a pledge. Electronic giving just helps you fulfill it! For those who don't practice pledging, giving electronically still works.

Q: What are the advantages?

A: It saves you time and effort and your church benefits from more stable contribution levels.

Q: When will my contribution be deducted from my account?

A: On the date(s) you specify on your authorization form.

Q: If I do not write checks, how do I balance my checkbook?

A: Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date.

Q: Without a cancelled check, how can I prove I made my contribution?

A: Your bank statement gives you an itemized list of electronic transfers. It is your proof of contribution. Of course, your church will continue to provide a giving statement.

Q: Is electronic funds transfer risky?

A: Electronic contribution is less risky than a check contribution. It cannot be lost, stolen, or destroyed. It has an extremely high rate of accuracy.

Q: What if I change banks or accounts?

A: Just complete a new authorization form.

Q: How much does this cost?

A: It costs you nothing and it saves you time.

Q: What if I try *UCCe-giving*® and don't like it, or need to change it for any reason?

A: You can cancel or change your authorization by notifying your church at any time. But, once you've enjoyed the benefits, we doubt you'll want to go back.

Q: How do I sign up for *UCCe-giving*®?

A: It's easy! Complete and sign the authorization form provided by your church, then return it to your church office. Or (if available) sign up on your church website.

Q: How will I participate in the offering of gifts during worship?

A: Your church may give you offering envelopes with a box to check if your contribution was made electronically, or special slips to put in the offering plate.

Q: What is Vanco Services and how are they related to *UCCe-giving*®?

A: Vanco Services, LLC is the financial technology company chosen by the United Church of Christ as a partner in offering *UCCe-giving*®. Vanco provides secure, inexpensive electronic giving services to more than 10,000 churches. Information entrusted to Vanco is kept strictly confidential and is never sold, rented or given away.

**UNITED CHURCH
OF CHRIST**



United Church of Christ

700 Prospect Avenue

Cleveland, OH 44115

A
Giver's
Guide to
***UCCe-giving*®**
Electronic Giving
in the United Church
of Christ

***State of the heart giving
for the 21st Century***

Returning home last Thanksgiving, a young executive, a member of the United Church of Christ, raised a question at the big family dinner. Since he traveled frequently for work, he could only be at his church one Sunday a month—so he wanted to know:

“Why is it that I can pay all of my bills electronically, but I can’t give this way to my church?”

To his surprise, his Lutheran grandmother spoke up first: “But why can’t you? I do it each month through a program set up by my church! It’s great! I’d say at least a third of the members use electronic giving—young people with busy lives, seniors on fixed incomes, snowbirds—really, anyone who loves the church but just can’t be there every Sunday. At my church, we even get special slips that say, “I give electronically” that we can put into the offering plate on the Sundays we’re there!”

**UNITED CHURCH
OF CHRIST**



This story says it all. People who love their church can benefit from **UCCe-giving**[®], available now through your United Church of Christ congregation.

UCCe-giving[®] is the automated giving program of the United Church of Christ designed to make it easier for givers to give. Your gifts are automatically processed from your checking, savings, debit, or credit card account on one or more dates each month.

You will have the security of knowing that the gift you offer to God through your church comes first and is deducted regularly. Using **UCCe-giving**[®] gives you the power to ensure that your offerings and gifts are received in a timely fashion... whether you are in church every week or only occasionally. Just as the expenses of the church continue, so will your gifts.

These days, we all want to be sure that our gifts are not reduced by costly administrative fees and overhead. The United Church of Christ administers this service through a company called Vanco Services, LLC. Your local congregation pays the low cost of only 25 cents per transaction, no matter how much you give—and the benefit to your church is tremendous.

It's easy to register: complete the authorization provided by your church with this brochure, pick up a form at church, or sign up online on your church's website (if available).

 **UCCe-giving**[®]